

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** Regional Training Program

**Products Affected:** All

**Effective Date:** 10jan08

Telma is committed to a philosophy of continuous improvement as a way of enhancing the end user experience with our product. To further this objective, we offer regional customer training covering a range of topics to help the customer understand, repair, maintain and troubleshoot the Telma system.

Go to the Telma technical website at [www.telmausa.com](http://www.telmausa.com) and click on training to see the regional training schedule and to register for a Telma training seminar near you.

Cost to register is \$25.00 per person.

In addition we still offer custom on-site trainings for a charge of \$1500.00. Dates are subject to scheduling availability.

**Agenda:**

We try to cover as much as possible during the training. Included below is the typical agenda.

Approximate Duration	Topic
½ hr	Breakfast (included)
2 to 3 hrs	Introduction and Sign in
	How the Telma Works
	Types of Control
	System Components
	Maintenance Inspections
	Wiring Diagrams
	Repairs
½ hr	Troubleshooting
½ hr	Lunch (included)
1 to 2 hrs	Technical Website
	Questions
1 to 2 hrs	Hands on Troubleshooting on a vehicle

The times listed above are estimates. We allow, and suggest, questions to be asked while we are going over the system.

**After the Training:**

We will issue certificates for completing the Telma Maintenance, Repair and Troubleshooting Training for those who signed in. This makes it important to sign the attendance sheet legibly.

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